MG Wealth Advisors Pty Ltd
ABN 20 617 338 137
Suite 203 Level 2
9 Gower Place
Clyde North VIC 3978
Telephone: 0432379681
Australian Financial Services
Licence No. 496089

PRIVACY POLICY

For MG Wealth Advisors Pty Ltd ABN 20 617 338 137

The MG Wealth Advisors Pty Ltd continues to be committed to ensuring the confidentiality and security of your personal information. We are bound by the Privacy Act and National Privacy Principles (NPPs) regulated by the Federal Privacy Commissioner to guide us in our responsible handling of personal information.

- **What is Personal Information?**
  The Privacy Act and the NPPs apply to the collection, use and disclosure of an individual's personal information by private sector organisations. Under the Privacy Act, personal information is broadly defined. In simple terms it means any information related to an individual which is held in a record by an organisation such as MG Wealth Advisors Pty Ltd.
  The Privacy Act and the NPPs do not apply to the handling of information related to companies or to businesses.

- **What is sensitive information?**
  Sensitive information is a particular type of personal information and includes health information and information about personal attributes such as ethnic or racial origin, membership of organisations such as trade unions, religious or political affiliations. At MG Wealth Advisors Pty Ltd the sensitive information we collect from you, or from your medical practitioner, includes health information for the purpose of assessing applications and claims under life risk products.

- **How and why we collect your personal information**
  There are a number of reasons why MG Wealth Advisors Pty Ltd and its authorised representatives may collect your personal information. The main reason is to provide you with financial advice which may include a particular financial product or service.
  The collection of information can occur when you complete a financial fact finder or client questionnaire or through the completion of an application form for a product. We collect such information as is necessary for us to assess your application for a particular product and to manage and administer the product for the duration of your investment. If you do not provide us with the requested information we may not be able to provide advice which is appropriate to your needs.

- **How we use your personal information**
  The primary reason that we collect, use or disclose your personal information is to provide financial advice appropriate to your personal financial situation, investment objectives and particular needs. When our recommendation is implemented, your personal information is provided to the product provider to assess your application and then administer and maintain your financial product. MG Wealth Advisors Pty Ltd and its authorised representatives maintain records for each client, including the products and services they hold.

  MG Wealth Advisors Pty Ltd maintains the confidentiality and security of your personal information by restricting access to those staff and service/product providers required to provide management and administration services.

- **How to access your personal information**
  You may request access to information that we hold about you by contacting MG Wealth Advisors Pty Ltd Privacy Officer. Requests for access to your personal information may only be made by you.

We may exercise our right to deny access to particular information in certain situations, for example, where legal proceedings have commenced. If we deny you access to your personal information, we will explain the reason it has been denied.

- **Protection and quality of your personal information**
  We are committed to protecting your personal information from misuse and loss and from unauthorised access, modification or disclosure. We limit access to those staff and product providers who manage your account.
  MG Wealth Advisors Pty Ltd and its authorised representatives rely on the correctness of the information that you supply to us. Please assist by contacting us if any of your personal information is incorrect, has changed or requires updating.

- **How long is your personal information kept?**
  Your personal information is kept for as long as the information is required to manage your account or deal with your enquiry. It is generally kept for a further period of at least seven years.

- **Receiving information about our financial services.**
  We may send you information about our financial services from time to time. You may notify us of your decision to stop receiving such information by contacting MG Wealth Advisors Pty Ltd directly.

- **Changes to this Policy**
  MG Wealth Advisors Pty Ltd continually strives to improve the standard of the service we provide to you, so from time to time we may update this policy.
  If you wish to obtain copies of this policy please contact the Privacy Office or download the policy from our website.

- **How to contact MG Wealth Advisors Pty Ltd about privacy**
  If you have any further questions about privacy please contact:
  Privacy Officer
  MG Wealth Advisors Pty Ltd
  Suite 203 9 Gower Place
  Clyde North VIC 3978

Telephone: 0432379681
Email: info@mgwealth.com.au

- **What to do if you have a privacy complaint**
  MG Wealth Advisors is committed to resolving your privacy complaint as quickly as possible and has procedures in place to help resolve any problems or complaints efficiently. Our aim is to assist you by reaching a satisfactory solution as soon as possible.
  If you have a complaint about privacy at MG Wealth Advisors Pty Ltd, please contact the Privacy Officer. If you are not satisfied with the resolution of your complaint by MG Wealth Advisors Pty Ltd, you may contact the Office of the Federal Privacy Commissioner:

Office of the Federal Privacy Commissioner
GPO Box 5218
Sydney NSW 1042
Telephone: 1300 363 992
Facsimile: (02) 9284 9666
Email: privacy@privacy.gov.au